Annex 12

List of Direct Investigations Completed

	1994/95
1.	Unauthorised building works
	1995/96
2.	Overcrowding relief in public housing
3.	Accommodation for foreign domestic helpers
4.	Unauthorised building works in New Territories exempted houses
	1996/97
5.	Provision of emergency vehicular access and fire services installations and equipment for public and private building developments
6.	Problem of water main bursts
7.	Co-ordination between the Social Welfare Department and the Housing Department in processing application for housing transfer on social grounds
8.	Selected issues on general out-patient service in public clinics and hospitals
9.	The Education Department failing to complete, on a timely basis, the processing of an application from a hearing impaired student to attend a special school
	1997/98
10.	Government telephone enquiry hotline services
11.	Fisheries Development Loan Fund administered by the Agriculture and Fisheries Department
12.	Arrangements for the closure of schools due to heavy persistent rain
13.	Issue and sale of special stamps and philatelic products
14.	Taxi licensing system
15.	Co-ordination between the Drainage Services Department and the Environmental Protection Department over the protection of public beaches from being polluted by sewage discharges
16.	Charging of management fees in Home Ownership Scheme Estates managed by the Housing Department

Annex 12

List of Direct Investigations Completed

	1998/99
17.	Dispensary service of the Department of Health
18.	Handling of trade documents by the Trade Department
19.	Recovery of public rental flats under the Home Ownership Scheme, the Private Sector Participation Scheme and the Home Purchase Loan Scheme by the Housing Department
20.	Registration of tutorial schools
21.	Commissioning and operation of New Airport at Chek Lap Kok
22.	Restaurant licensing system
23.	Issues pertaining to imported pharmaceutical products
	1999/00
24.	Registration and inspection of kindergartens
25.	Provision and management of private medical and dental clinic services in public housing estates
26.	Regulatory mechanism for the import/export, storage and transportation of used motor vehicles/cycles and related spare parts
	2000/01
27.	Regulatory mechanism for local travel agents for inbound tours
28.	Selected issues concerning the provision of retraining courses by the Employees Retraining Board
29.	Clearance of Provisional Urban Council tenants and licence holders affected by the Land Development Corporation's development projects
30.	Selected issues concerning the management of government crematoria
31.	Procedures for immigration control of persons who present themselves, are found or returned to immigration check points without proof of identity
	2001/02
32.	Procedures for handling travellers suspected of using false or otherwise suspect travel documents
33.	Management of construction projects by the Housing Authority and the Housing Department
34.	Administration of public examinations
35.	Mechanism for enforcing the prohibition of smoking in no smoking areas and public transport carriers

Annex 12

List of Direct Investigations Completed

	2002/03
36.	The Education Department's contingency and relief measures for the secondary school places allocation exercise 2001
37.	Funding of sports programmes by the Hong Kong Sports Development Board
38.	Administration of vehicle registration marks auctions
39.	Mechanism for handling missing patients in hospitals of the Hospital Authority
40.	Monitoring of charitable fund-raising activities
41.	Role of the Home Affairs Department in facilitating the formation of owners' corporations
	2003/04
42.	Enforcement of the Education Ordinance on universal basic education
43.	Operation of the Integrated Call Centre
44.	Assistance provided by the Home Affairs Department to owners and owners' corporations in managing and maintaining their buildings
45.	Prevention of abuse of the Comprehensive Social Security Assistance Scheme
46.	Handling of examination scripts under marking
	2004/05
47.	2003 Priority arrangements for surplus teachers in aided primary schools
48.	Enforcement of the Building Management Ordinance
49.	Enforcement action on unauthorised building works in New Territories exempted houses
50.	Administration of urn grave cemeteries
51.	Bloodworm incidents in public swimming pools
	2005/06
52.	Letting of market stalls by auction
53.	Monitoring of property services agents by the Housing Department
54.	Monitoring of assigned-out cases by the Legal Aid Department
55.	Medical fee waiver system

Annex 12

List of Direct Investigations Completed

	2006/07
56.	Administration of the mid-levels moratorium
57.	Overpayment of disability allowance
58.	Monitoring of cases with statutory time limit for prosecution by the Food and Environmental Hygiene Department
59.	Assessment of children with specific learning difficulties
	2007/08
60.	Special examination arrangements for students with specific learning difficulties by the Education Bureau and the Hong Kong Examinations and Assessment Authority
61.	Mechanism for handling conflict of interests in organisations subvented by the Leisure and Cultural Services Department
62.	Alleged overcharging of water bill by the Water Supplies Department
63.	Handling of water seepage complaints